



Diego Zunino

Customer Engineer · Senior Software Developer

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Profile

Software developer since 2010, specialising in system and data integration and in AI integrations on business data. At Ellycode, first Head of Development, responsible for product development from private beta to production; since 2024 Customer Engineer, coordinating integration and data analysis and supporting the sales phase on projects with partner software vendors, from pre-sales to go-live. Speaker at Italian technical conferences and board member of DotNetLiguria.

Experience

Ellycode

Development of Elly, a business intelligence platform with AI features, distributed through partner software vendors, from companies serving SMEs to large software producers.

Customer Engineer

Jan 2024 – present · Genoa, remote

Reference for integrating the platform into partner vendors' products and their customers' systems.

- Coordinating the work of the integration and data analysis teams; supporting the sales phase.
- Managing partner projects from pre-sales to go-live: requirements analysis, shared roadmap, architectural and technology choices.
- Designing and building, with the team, data integration with a wide range of external systems, in the cloud and on-premise, and the embedding of the platform in partners' products.

Head of Development

Jan 2023 – Dec 2023 · Genoa, remote

Responsible for product development during the private beta, through to production release.

- Selecting the beta companies, onboarding them and integrating with their systems.
- Collecting feedback and owning the roadmap: priorities, planning and coordination of development through to releases.
- Single point of contact for all beta companies and link with management on product priorities.

Software Developer

Oct 2021 – Dec 2022 · Genoa, remote

Product research and development, alongside consulting for large companies.

- Prototyping and experimenting with new technologies, including conversational AI and voice interfaces.
- Consulting in structured teams across front end, back end and DevOps (Angular, ASP.NET).
- Corporate training on web development (Angular, Git, .NET).

Software Developer · Cloud3 Srl

Oct 2019 – Oct 2021 · Genoa

Lead developer for SME business management (ERP) systems: vertical extensions and integrations with web, mobile, production plants and IoT (Industry 4.0).

Software Developer · CompuNet Srl

Apr 2015 – Oct 2019 · Genoa

Lead developer for web and SME business management (ERP) systems: vertical extensions, integrations, web applications and e-commerce, from analysis to production.

Chief Technology Officer · Studiowiki

Oct 2012 – Apr 2015 · Savona

Co-founder of a communications agency. Built and led the web development and research department: people, technologies, client projects, infrastructure; projects also won through public tenders.

Consulting and development: websites and e-commerce, including hosting, maintenance, SEO and SEM; then ERP development and integration with systems and devices (IoT, POS, access control); professional training.

Speaking and community

- More than twenty talks since 2022 at Italian technical conferences (WPC, AI Week, Blazor Conf, Azure Day, Global AI Developer Days, .NET Conf) on ASP.NET and Blazor, BI and AI in business software, generative AI and AI assistants for development.
- DotNetLiguria (Italian .NET user group): board member since 2023; organising events with the other members and running communications.
- Blazor Developer Italiani: blog articles, speaker and staff at several editions of Blazor Conf.
- Digital volunteer with Skillando since 2025.

Skills

Management and delivery	coordinating technical teams, stakeholder and partner management, roadmap and priorities, Agile, mentoring and technical training
Analysis and architecture	requirements analysis, technical pre-sales, solution design, software architecture, system integration
AI and data	generative AI and LLMs, AI-assisted development, data integration, data analytics
Technologies	.NET and C#, TypeScript and JavaScript, Microsoft Azure, SQL and NoSQL databases, DevOps

Education

Statistical, Economic and Management Sciences	University of Turin
Certifications	Microsoft Certified: Azure Developer Associate (AZ-204), Microsoft, May 2022 MTA: Software Development Fundamentals, Microsoft, Nov 2017
Languages	Italian (native), English (B2, CEFR)

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